

PRIVACY POLICY

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We are publishing this Privacy Policy on the dates set out above. This release mainly sets out the policy provisions, clarifies the business functions of the International Hydrogen Fuel Cell Association website, and identifies the personal information collected for each business function. Please read this Privacy Policy carefully and ensure that you fully understand it before using the International Hydrogen Fuel Cell Association website, and only use the International Hydrogen Fuel Cell Association website after you agree to all of its contents.

Introduction

1. The International Hydrogen Fuel Cell Association website is operated by the International Hydrogen Fuel Cell Association (hereinafter referred to as “We” or “Us”, registered address: 4th Floor, Tianlian Building, No. 102 Lianhuachi East Road, Xicheng District, Beijing). We fully understand the importance of your personal information and are committed to doing our utmost to ensure its security and reliability.
2. This Privacy Policy (hereinafter referred to as “this Policy”) applies to the International Hydrogen Fuel Cell Association website (hereinafter referred to as the “Website”) and the relevant products and/or services that may be provided on the Website from time to time. The products and/or services provided through the Website (hereinafter collectively referred to as “Our Products and/or Services”) mean the products and services offered via the Website legally owned, managed, and operated by Us under the registered name “International Hydrogen Fuel Cell Association”.
3. This Policy applies specifically to the Website. If other types of terminal clients you use have separately established rules on personal information protection, those rules shall prevail for those specific products or services. It should be specifically noted that, this Policy does not apply to products or services provided directly to you by affiliates of Us or by third-party partners. When you use third-party products and/or services available on

the Website, or use Our Products and/or Services through third-party platforms, with respect to such products or services, we recommend that you review their privacy policies before use to understand how they process your information and make prudent decisions accordingly.

4. This Policy is closely related to Our Products and/or Services that you use. When you launch, browse, log in to, or use Our Products and/or Services, we will process and protect your personal information in accordance with this Policy. Therefore, we hope that you will read this Policy carefully, fully understand its contents, and, when necessary, make choices you deem appropriate according to the guidance provided herein. If you do not agree with the contents of this Policy, you should immediately stop using Our Products and/or Services. Your use or continued use of Our Products and/or Services will be deemed as your full understanding and consent to all the contents of this Policy (including any updated versions). For your convenience in reading this Policy, we have specifically highlighted in bold all provisions that may be of significant relevance to your legitimate interests and content involving sensitive information. Please pay special attention to these when reading.
5. In addition to this Policy, in specific scenarios, we will provide you with timely notice (through means including but not limited to updates to this Policy, re-execution of documents, on-page prompts, pop-up windows, in-site messages, emails, website announcements, or other accessible methods) detailing the purposes, methods, scope, and other rules regarding the processing of your personal information. We will proceed with such processing only after obtaining your authorization and consent (where applicable).

This Policy will help you understand the following:

- I. How we collect and use users' personal information
- II. How we store users' personal information we collect
- III. How we use Cookies and similar technologies
- IV. How we provide, transfer, and disclose users' personal information we collect
- V. How we ensure the security of users' personal information we collect
- VI. How users can manage their own personal information

- VII. Protection of minors
- VIII. Amendments and updates to this Policy
- IX. Contact us
- X. Other relevant information

I. How We Collect and Use Users' Personal Information

We collect and use your personal information in accordance with the principles of legitimacy, lawfulness, necessity, and good faith, for the purposes described in this Policy. Such information may include personal information that you voluntarily provide in the course of using the Website, that is generated during your use of the Website, or that we obtain from third parties. Please note: ***we will use bold italics to highlight sensitive personal information, and we kindly remind you to pay special attention when reading this Policy.*** Before providing us with any sensitive personal information, you should carefully consider and confirm that it is appropriate to do so, and you hereby consent to the processing of such sensitive personal information for the purposes and in the manner described in this Policy. If you provide us with another person's personal information, you must ensure that you have obtained authorization from the relevant individual.

In general, we may collect your personal information or request relevant permissions in the following scenarios:

1. Registration and Login of Member Account

To access certain services and functions of the Website (for example, applying for membership, downloading journals), you will need to log in with a registered member account. When you register a member account on the Website, you may create it by providing your name, company/organization name, position, email address, mobile phone number, and password. We will verify the validity of your identity by sending a verification code via email. We collect this information in order to help you complete account registration and login. If you refuse to provide the above information, you will not be able to register a Website member account, and will only be able to use browsing services.

When you use the login function, you need to follow our instructions to complete a series of login procedures. After login, we will provide products and services exclusively for logged-in users. When you use the account login function, we will collect the information you voluntarily provide to us, including your name, company/organization name, position, email address, mobile phone number, and password. Your password will be stored, transmitted, and verified in encrypted form. We will not store, transmit, or verify your password in plain text. You are responsible for carefully evaluating the physical and electronic environment when storing, entering, or using your password to prevent password leakage. We collect this information to complete the login process, continuously and stably provide Products and/or Services exclusively for logged-in users, and protect the security of your account.

You may modify or delete the information you have provided through your personal information page. To ensure the security of your member account, when you change the email address or mobile phone number linked to your account, we will verify your identity by sending a verification code to your email or mobile phone number.

You may retrieve your password through the password recovery function. To ensure member account security, we may require you to provide relevant information for verification when retrieving your password, and where necessary, verification may be conducted through an SMS or email verification code, real-name authentication, or other means.

2. Downloading Industry and Policy Research Reports

When you download industry and policy research reports made available on our Website, you will be required to complete and submit relevant information through a questionnaire page. Such information may include your company name, mobile phone number, email address, purpose of download, industry/business sector, how you learned about the report, and which aspects of the report are of interest to you. The questionnaire information we collected will be used to evaluate the dissemination effect of our research reports and improve the content of the reports and our Website services. We will not use such information for marketing or other commercial purposes without your consent..

3. Other Rules on the Collection and Use of Personal Information

(1) If the information you provide contains the personal information of other users, you must ensure that you have obtained lawful authorization before providing such personal information to us.

(2) If we intend to use information for purposes not specified in this Policy, or use information collected for a specific purpose for other purposes, or if we proactively obtain your personal information from a third party, we will seek your consent in advance.

(3) As the products and services provided by the Website differ, the collection of user information may also vary depending on the specific product or service. The actual collection shall be subject to the product or service provided in practice. In addition, you understand and agree that, in order to improve our products and services, we may continuously optimize and enhance them.

(4) Exceptions where consent is not required

In accordance with applicable laws and regulations, we may collect and use your personal information without obtaining your consent under the following circumstances:

- 1) where it is necessary for the conclusion or performance of a contract to which an individual is a party, or necessary for human resources management in accordance with lawfully established labor rules and lawfully executed collective contracts;
- 2) where it is necessary for the performance of statutory duties or obligations;
- 3) where it is necessary to respond to public health emergencies, or in an emergency to protect the life, health, and property safety of natural persons;
- 4) where personal information is processed, within a reasonable scope, for news reporting, public opinion supervision, and other activities in the public interest;
- 5) where personal information is processed, within a reasonable scope, from information that the individual has lawfully disclosed or other information that has already been lawfully disclosed;

6) other circumstances as provided by laws and administrative regulations.

II. How We Store Users' Personal Information We Collect

1. We store users' information in a secure manner, including through local storage, databases, and server logs.

2. In general, we will only retain users' personal information for as long as necessary to provide the Website and related services, or as required by applicable laws and regulations. However, you understand and acknowledge, that the required retention period may vary depending on the specific services and their functional needs. We determine the retention period for personal information mainly based on the following criteria:

(1) the time needed to fulfill the business purposes for which the personal information is retained, including providing services, ensuring the security and quality of systems and services, responding to potential user inquiries or complaints, and identifying issues;

(2) a longer retention period as consented to by the user;

(3) special requirements under laws, contracts, or other obligations regarding the retention of personal information.

For personal information that exceeds the retention period, we will delete it or anonymize it within a reasonable timeframe.

3. Storage Location: Personal information we collect and generate will be stored within the territory of the People's Republic of China, unless applicable laws and regulations impose mandatory requirements for storage in other locations. At present, we do not have any scenarios involving cross-border storage of your personal information or the provision of personal information overseas. Unless we obtain your separate consent, or the transfer is necessary to perform a contract with you, or to comply with legal or regulatory obligations, we will not provide your personal information abroad. If cross-border transfer or storage

becomes necessary in the future, we will only transfer your personal information after ensuring compliance with applicable laws and regulations, informing the relevant parties of the purpose of transfer, the recipient, the security measures in place, and potential security risks, and after obtaining consent from you and the approval of relevant regulatory authorities. Please note that countries or regions outside of China may have different data protection laws, or may not have such laws at all; we will assess such circumstances and make every effort to ensure that your personal information receives protection equivalent to the standards under the data protection laws of your country of residence.

4. In the event that Our Products and/or Services cease operation, we will notify users by means of push notifications or public announcements, cease the collection of your personal information, and delete or anonymize your personal information within a reasonable period, except where otherwise required by laws and regulations.

III. How We Use Cookies and Similar Technologies

1. Cookies and similar technologies are commonly used on the Internet. When you use the Website, we may use these technologies to send one or more cookies or anonymous identifiers to your device in order to collect and store your account information and login status, so as to determine whether you have the permission to use the member center, download journals, and download industry and policy research reports. We primarily use cookies to ensure the secure and efficient operation of our products and services, to verify the security status of your account, and to help you avoid repeating steps such as filling out forms. If you do not refuse to accept cookies, we will set or access cookies on your device so that you can log in to or use Website services or features that rely on cookies.

2. If your device allows, you may manage or (partially/fully) refuse cookies and/or similar technologies through your device settings, or delete cookies and/or similar technologies already stored on your device by clearing your browser cache data. Doing so may prevent us from fully or partially tracking your personal information. You understand and acknowledge that certain products or services can only be provided through the use of cookies or similar technologies. If you refuse to use them or delete them, you may not be able to use the relevant

products and/or services normally, or you may not receive the optimal service experience using Our Products and/or Services. This may also have a certain impact on the protection of your information and the security of your account.

IV. How We Provide, Transfer, and Disclose Users' Personal Information We Collect

(A) Provision

We place great importance on the protection of your personal information. Your personal information forms an essential basis and component for us to provide you with products or services. We only collect and use your personal information within the purposes and scope specified in this Privacy Policy or as required by laws and regulations, and we treat it with strict confidentiality. We will only provide your personal information for legitimate, proper, necessary, specific, and explicit purposes, and only to the extent necessary. When providing information to business partners, we will protect your personal information in various ways, including but not limited to the following:

(1) Where there are legitimate grounds and your authorization and consent are required, we will inform you of the purpose and type of information to be provided (and, where sensitive personal information is involved, we will specify the nature of such information) and obtain your authorization and consent before provision;

(2) We will conduct security assessments and implement processing measures regarding the form, flow, and use of the information and data to be shared. Please note that even with your authorization and consent, we will only provide your personal information for legitimate, proper, necessary, specific, and explicit purposes, and we will anonymize the personal information within the content we provide wherever possible. The main circumstances under which your personal information may be provided to third parties are as follows:

1. At your own request, or with your prior explicit authorization or consent;
2. As required for us to fulfill obligations under laws and regulations;
3. Where directly related to national security or defense security;
4. Where directly related to criminal investigation, prosecution, trial, or enforcement of

judgments;

5. Where the personal information is voluntarily disclosed by you to the public;
6. Where personal information is collected from lawful and publicly available sources, such as legitimate news reports or government information disclosures;
7. Within the scope permitted or required by law, when it is necessary to provide your personal information to third parties to protect the interests, property, or safety of the International Hydrogen Fuel Cell Association Website, its users, or the public;
8. Where necessary provision is made to third-party business partners.

You understand and agree that, for the smooth conduct of necessary and reasonable business operations, to meet your requests, to perform our obligations and exercise our rights under relevant service agreements or this Policy, or to comply with legal requirements, we may need to provide your personal information to certain business partners (including third-party service providers, contractors, agents, and website developers). We will require such third parties to process the information on our behalf in accordance with our instructions, this Privacy Policy, and other relevant confidentiality and security measures.

Partners' collection and processing of information are subject to their own privacy terms and are not governed by this Policy. However, we will make every effort to review the business qualifications of such third parties and require them to meet legal, regulatory, and security requirements. To best protect your information, we strongly recommend that you carefully review the personal information handling rules of any third-party service before use. To protect your lawful rights and interests, if you discover that a third-party service poses risks, we recommend that you immediately discontinue the relevant operation and promptly contact us.

(B) Transfer

“Transfer” refers to the process of transferring control of personal information to another company, organization, or individual. As a general principle, we will not transfer your personal information to other companies, organizations, or individuals, except in the following circumstances:

1. at your own request, or with your prior explicit consent or authorization;
2. where necessary for us to fulfill obligations under laws and regulations;
3. where directly related to national security or defense security;
4. where directly related to public safety, public health, or major public interests;
5. where directly related to criminal investigation, prosecution, trial, or enforcement of judgments;
6. where it is necessary to protect your or another individual's life, property, or other major lawful rights and interests, and it is difficult to obtain the individual's consent;
7. where your personal information has been voluntarily disclosed by you to the public;
8. where personal information is collected from lawful and publicly available sources, such as legitimate news reports or government information disclosures;
9. in the event of a change of operating entity;
10. other circumstances as provided by laws and regulations.

If we undergo a merger, acquisition, restructuring, division, bankruptcy, asset transfer, or similar transaction in which your personal information may be transferred as part of such transaction, we will require the new holder to continue to comply with and perform all obligations under this Privacy Policy (including usage purposes, rules of use, and security protection measures). Otherwise, we will require the new holder to obtain your explicit authorization and consent again.

Where a transfer becomes necessary under the above circumstances, we will inform you, prior to the transfer, of the purpose and type of personal information to be transferred (and, where sensitive personal information is involved, the nature of such sensitive information), and we will obtain your explicit consent before transferring, except as otherwise provided by laws and regulations or as otherwise specified in this Policy.

(C) Disclosure

As a general principle, we will not disclose any of your personal information, except in the following circumstances:

1. where disclosure is made with your express consent: upon obtaining your express consent, we may disclose your personal information;
2. where necessary for us to fulfill obligations under laws and regulations;
3. where directly related to national security or defense security;
4. where directly related to public safety, public health, or major public interests;
5. where directly related to criminal investigation, prosecution, trial, or enforcement of judgments;
6. where it is necessary to protect an individual's life, property, or other major lawful rights and interests, and it is difficult to obtain the individual's consent;
7. where the personal information has been voluntarily disclosed by the user to the public;
8. where the personal information is collected from lawful and publicly available sources, such as legitimate news reports or government information disclosures.

V. How We Ensure the Security of User's Personal Information We Collect

We attach great importance to the security of users' personal information. To this end, we adopt multi-level protection measures, including industry-standard technical safeguards, together with corresponding organizational structures and management systems, to minimize the risk of users' personal information being leaked, damaged, misused, accessed without authorization, disclosed without authorization, or altered. Our measures include the following:

1. For data transmission security, we use encryption technologies such as Transport Layer Security (TLS) protocols and methods like HTTPS to prevent risks of interception or eavesdropping during data transmission, and to create a secure environment for collecting private data, ensuring confidentiality and integrity in the data collection process;
2. For data storage security, we categorize and classify data, and apply additional safeguards to sensitive personal information, including independent and encrypted storage;
3. For security control of data access and use, we implement strict data access control mechanisms, adopt multi-factor authentication technologies, and monitor the processing of user information to prevent illegal access or unauthorized use;

4. We have established a comprehensive system of data security and compliance audits. We conduct regular monitoring and audits throughout the data lifecycle to prevent unauthorized access, disclosure, use, modification, or accidental/deliberate damage or loss of users' personal information;

5. We have established a dedicated team responsible for personal information protection, developed relevant internal control and management procedures, and applied the principle of least privilege to staff who may have access to user information;

6. We have established policies and process requirements related to data security compliance risk prevention, data classification and grading, data collection, storage, use, and backup to ensure that the handling of information we process during the course of collection, transmission, use, storage, transfer, and deletion complies with the relevant specifications and security requirements of laws and regulations;

7. Warranties in cooperation agreements:

(1) before providing your personal information to business partners, we will strictly specify the obligations and responsibilities of business partners regarding information protection, and require them to sign data security protection agreements prior to the cooperation. Any breach of such agreements will subject partners to corresponding legal liability;

(2) other obligations explicitly set forth in cooperation agreements.

8. Other feasible organizational and management security measures:

(1) we have established a reasonable, effective and scientifically sound emergency security response system, defining standards for classifying and grading cybersecurity incidents, designating cybersecurity emergency response organizations and their responsibilities, and formulating appropriate emergency response plans according to the types and levels of security incidents, clearly standardizing the reporting process for security incidents and the emergency response handling process. We have also established a specialized emergency response team for the International Hydrogen Fuel Cell Association Website to ensure timely and effective response to and handling of vulnerabilities and emergencies, and to cooperate with relevant authorities for traceability and crackdown on security incidents;

(2) to address potential risks of personal information leakage, damage, or loss, we have established a specialized emergency response team. In accordance with our security incident response requirements, we initiate contingency plans tailored to different incidents to cut losses, analyze the situation, devise remedial measures, and cooperate with relevant authorities for tracing and enforcement. We will, in accordance with applicable laws and regulations, promptly notify you of the basic information of the security incident and its potential impact of the security incident, the measures we have taken or will take, recommendations for you to independently prevent and mitigate risks, and remedial measures for you. We will promptly notify you of the relevant details of the incident via email, letter, phone call, push notification, or other means. Where it is difficult to notify each data subject individually, we will use reasonable and effective means to publish an announcement. We will also proactively report the handling of such personal information security incidents to regulatory authorities in accordance with their requirements.

Please acknowledge and understand that, despite our adoption of the above reasonable and effective measures, the Internet is not an absolutely secure environment. Due to technological limitations and the possible presence of malicious methods, even if we do our utmost to enhance security measures, we cannot guarantee absolute security of information at all times. We will, however, do our utmost to ensure or guarantee the security of any information you send to us. We also strongly recommend that you adopt security measures such as using secure methods, creating strong and complex passwords, changing your password periodically, and not disclosing your account, password or other such information to others, in order to help us protect your personal information. If you discover any leakage of your personal information, particularly the leakage of your account or password, please contact us immediately using the contact details provided at the end of this Policy so that we may take appropriate measures to protect the security of your personal information.

VI. How Users Can Manage Their Personal Information

1. In accordance with applicable laws and regulations, the International Hydrogen Fuel Cell

Association Website provides convenient methods for you to review, copy, transfer, correct, supplement, delete, and request explanations of your account information and other personal information you provide in the course of using our services. You may also withdraw your consent to the processing of your personal information and cancel your registered account at any time.

2. You may exercise your right to review and copy your personal information by sending an email to IHFCA@ihfca.net to contact us. After verifying your identity, we will respond within fifteen (15) business days and assist in resolving your request.

3. Account Deletion and Personal Information deletion — You may send an email to IHFCA@ihfca.net to request deletion of your personal information. After your account has been cancelled or after we receive your deletion request, we will cease providing all or part of our services to you within fifteen (15) business days, and, in accordance with your request, delete or anonymize your personal information, except as otherwise required by laws and regulations. You may request deletion of your personal information under the following circumstances:

- (1) we collect, store, use, transfer, or disclose your personal information in violation of laws, administrative regulations, or agreements with you;
- (2) we collect, store, use, transfer, or disclose your personal information beyond the stated purpose or necessary retention period;
- (3) we collect or use your personal information without obtaining your explicit consent, or after you have withdrawn consent;
- (4) you no longer use Our Products and/or Services, or you voluntarily cancel your account;
- (5) we permanently cease providing products or services to you;
- (6) other circumstances provided by laws and regulations.

4. Withdrawal of Consent

Please understand that certain business functions require specific permissions and the collection of necessary personal information to be implemented. With respect to the collection and use of your personal information and the management of device permissions, you may

withdraw your consent either through the system settings of your device or by contacting us through the method provided in Section IX of this Policy, or by performing the withdrawal operation on your own.

Once consent is withdrawn, we will no longer process the corresponding personal information. However, please understand that withdrawal of consent or authorization will prevent us from continuing to provide you with the specific functions and/or services corresponding to such consent or authorization. Your withdrawal of consent will not affect any processing of personal information already carried out based on your prior consent.

5. Other Rights

In accordance with the Personal Information Protection Law of the People's Republic of China (PIPL) and other applicable laws and regulations, users may also have the following rights where statutory conditions are met:

- (1) the right to transfer personal information;
- (2) the right to request explanations of our rules for processing personal information.

If a natural person has passed away, his or her immediate relatives may, for their own lawful and legitimate interests, exercise the rights to review, copy, correct, and delete the deceased's relevant personal information in accordance with the PIPL and other applicable laws and regulations, unless the deceased made other arrangements during his or her lifetime.

If users or their immediate relatives were to exercise the aforesaid rights, they may contact us through the contact details set forth in Section IX of this Policy. For further verifying relevant facts and circumstances, we may lawfully request users or their immediate relatives to provide additional information, proof, or supporting materials. After verification, we will provide relevant services in accordance with law, unless otherwise provided by applicable laws, regulations, or this Policy.

If you are entitled to any other data subject rights under other applicable laws and regulations

beyond the rights listed above, please contact us. We will respond to your request in compliance with legal and regulatory requirements. Such circumstances may include, but are not limited to: 1) the right to object to our processing of your personal information where your legitimate interests are infringed or we have failed to comply with applicable laws and regulations; 2) in certain circumstances, the right to request restriction of processing or the right to transfer your personal information to a third party; 3) the right to lodge a complaint with the relevant data supervision authority regarding our collection and use of your personal information.

6. Responding to Your Requests

For security purposes, we may first verify your identity before processing your request. In principle, we will respond to your request within fifteen (15) business days after receiving it and verifying your identity to assist in resolving your issue.

We generally do not charge fees for your reasonable requests. However, for requests that are repeated excessively or go beyond reasonable limits, we may charge a certain cost depending on the circumstances. We may refuse requests that are contrary to the requirements of laws and regulations, unnecessarily repetitive, require excessive technical effort (for example, requiring development of new systems or fundamental changes to existing practices), compromise the lawful rights and interests of others, or are otherwise highly impracticable.

In the following circumstances, we will be unable to respond to your request in accordance with applicable laws and regulations:

- (1) where it is necessary for us to fulfill obligations under laws and regulations;
- (2) where directly related to national security or defense security;
- (3) where directly related to public safety, public health, or major public interests;
- (4) where directly related to criminal investigation, prosecution, trial, or enforcement of judgments;
- (5) where we have sufficient evidence that you are acting in bad faith or abusing your rights;
- (6) where it is necessary to protect your or another individual's life, property, or other major lawful rights and interests, and it is difficult to obtain the individual's consent;

(7) where responding to your request would cause serious harm to the lawful rights and interests of you, other individuals, or organizations;

(8) where trade secrets are involved.

If you have further requests, questions, comments, or suggestions regarding your rights as a data subject, you may contact us in the manner described in Section IX of this Policy to exercise your relevant rights.

VII. Protection of Minors

The International Hydrogen Fuel Cell Association Website primarily provides services to adults (aged eighteen and above), enterprises, and related organizations. During your use of our products and services, we presume that you possess the corresponding capacity for civil conduct. **If you are a minor, you should not use the Website or its services, nor create any account. If we discover that we have collected your personal information without obtaining verifiable parental or guardian consent in advance, we will endeavor to delete such personal information as soon as possible.**

VIII. Amendments and Updates to This Policy

1. “The International Hydrogen Fuel Cell Association Website” reserves the right to amend this Privacy Policy and will notify users through announcements on our Website, pop-up windows or by other appropriate means prior to the revisions taking effect. In such circumstances, please carefully read the updated Privacy Policy and provide us with explicit authorization. By clicking the “Agree” or similar buttons or continuing to use our services, you signify your agreement to be bound by the revised Privacy Policy.

2. Without your explicit consent, we will not restrict your rights under this Policy. Any changes or updates to the Privacy Policy will be published via a dedicated link on the “International Hydrogen Fuel Cell Association Website”.

3. For material changes, we will also provide more prominent notification. Material changes under this Policy include, but are not limited to:

- (1) significant changes in our service mode, such as the purpose of processing personal information, the types of personal information processed, or the manner in which personal information is used;
- (2) significant changes in our ownership structure or organizational structure, such as changes of ownership resulting from mergers or reorganizations;
- (3) changes in the primary recipients of personal information that is provided, transferred, or disclosed;
- (4) significant changes in users' rights and the manner in which such rights may be exercised to participate in the processing of personal information or;
- (5) changes in the department responsible for personal information security, its contact information, or its complaint and reporting channels;
- (6) where a personal information security impact assessment report indicates that there are high risks.

IX. How to Contact Us

1. If you have any complaints, reports, opinions, or suggestions regarding the International Hydrogen Fuel Cell Association Website, or if you have any questions concerning this Privacy Policy, data security, or personal information, please contact us through the following methods:

Email: [IHfca@ihfca.net](mailto:IHFCA@ihfca.net)

2. We will review the matter as soon as possible and, after verifying your identity, respond within fifteen (15) days.

X. Other Relevant Information

1. In the event of any conflict between the English version of this Privacy Policy and versions in other languages, the Chinese version shall prevail.

2. By continuing to use the services provided by the International Hydrogen Fuel Cell Association Website, you are deemed to have accepted the changes to this Privacy Policy.